



LIMITED WARRANTY GENUINE ISUZU PARTS AND ACCESSORIES FOR COMMERCIAL VEHICLES

WHAT IS COVERED:

Isuzu Commercial Truck of Canada, Inc. (ICTC) in Canada, warrants to the purchaser that during the applicable warranty period, it will, at its option, repair or replace, using new or remanufactured parts and without charge to the purchaser, any Genuine Isuzu commercial vehicle service part or accessory ("Parts") determined to be defective in material or workmanship. Parts installed by an authorized dealer or authorized repair facility are warranted for the greater of twelve (12) months after the date of installation or the remainder of the unexpired term of the new vehicle warranty, if any. Parts not installed by an authorized dealer (including Parts sold "over the counter") are warranted for twelve (12) months from the date of purchase.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WHAT IS NOT COVERED:

The obligations of ICTC under this limited warranty shall not apply to:

- Defects, malfunctions or failures resulting from accidents, misuse, negligence, misapplication, modification, alterations, tampering, disconnection, improper adjustments, improper repair, improper diagnosis, incomplete repairs, or use of fuel, oils or lubricants other than those recommended in the Owner's Manual for the vehicle.
- Damage or failure due to improper maintenance or lack of required maintenance.
- Damage or failure caused by parts or components not supplied or approved by ICTC (as applicable).
- Normal operating noise, vibration, wear, tear, discoloration, fading or deformation.
- Items that require scheduled replacement at intervals specified or recommended for the vehicle.
- Environment damage resulting from hail, windstorms, lightning, floods, volcanic ash, chemicals, tree sap, etc.
- Parts on any vehicle on which the mileage has been altered.
- Labor charges for the removal or reinstallation of Parts that were not originally installed by an authorized dealer.

PURCHASER'S RESPONSIBILITY:

- Purchaser is responsible for the performance of regular maintenance as specified or recommended for the vehicle. Purchaser should obtain receipts for all maintenance performed.
- To obtain warranty service, purchaser must bring the vehicle and the Parts to any authorized Isuzu dealer in Canada. Purchaser must allow a reasonable time for the warranty service to be completed.
- Upon request, purchaser must provide (i) the receipt (for parts sold "over the counter") or the repair order showing date of installation, VIN, and mileage (for parts installed by a dealer or repair facility), and (ii) records showing that all necessary maintenance was performed.

The foregoing is ICTC's only obligation and purchaser's exclusive remedy for breach of warranty. In no event shall purchaser be entitled to incidental or consequential damages whether such claims are based on breach of contract, tort (including negligence or strict liability) or other theories. This warranty does not cover any economic loss including without limitation payment for loss of time or pay, inconvenience, loss of vehicle use, storage charges, vehicle rental expense, lodging bills, food, other travel costs, or other incidental or consequential loss or damage. Any action arising hereunder or relating hereto whether based on breach of contract, or other theories, must be commenced within one (1) year after the cause of action accrues or it shall be barred. Some provinces may not allow limitations on warranties, or on remedies for breach of warranties in some transactions, so the above limitations or exclusions may not apply to purchaser.

The limited warranties set forth above are exclusive, supersede any prior communications or commitments relating to the subject matter hereof, and are expressly in lieu of all other obligations or liability on the part of ICTC. No other person or entity, including any dealer or repair facility, is authorized to make any other warranty or assume any other liability for or on behalf of ICTC.